

2025 SECURITY SEMINAR

June 2, 2025



The Vermont Bankers Association, Inc., in cooperation with the New Hampshire Bankers Association, invites you to attend this year's Security Seminar with Thompson Consulting Group, LLC held virtually on Zoom.

Who should attend? This information session is for all staff and management level personnel with responsibility for physical security within their organization.



VT BANKERS ASSOCIATION | NH BANKERS ASSOCIATION

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JUNE 2, 2025 | VIRTUALLY

AGENDA

MONDAY

JUNE 2

8:30 AM

REGISTRATION AND ZOOM SIGN ON

8:55 AM

WELCOME AND INTRODUCTION

Rebecca Kilian, Vice President, Vermont Bankers Association, Inc.

9:00 AM – 10:00 AM

INSIDE THE MIND OF A BANK ROBBER

Bank robberies, although diminishing in frequency, are still a major security concern for banks. The robbers typically engage in extensive planning to execute their heists. Interviews and case studies of robbers have shed some light on the planning process, modus operandi, and criminal characteristics of some of these robbers. This session will provide information that will help you understand why your bank might be a preferred target of a robber rather than the bank down the road. It will cover some of the specific indicators that robbers believe will promote a successful robbery. Video interviews with former robbers will reinforce the training points of this session.

10:00 AM – 10:15 AM

MORNING BREAK

10:15 AM – 12:00 PM

SECURITY DEMYSTIFIED: NAVIGATING THE TOP 25 FREQUENTLY ASKED QUESTIONS

In this fast-paced program, we will address the most commonly asked questions by security officers. Delve into the essential responsibilities outlined in implementing regulations mandated by various regulators such as FRS, FDIC, OCC, and specific letters for Credit Unions. Gain insights into the often-overlooked aspect of your job description - "other duties as assigned" - and how it can expand your security responsibilities. Discover solutions to practical issues like camera placement, the necessity of monitors in break rooms, and the optimal timing for alarm activation during or after a bank robbery. Uncover the truth about commonly debated topics, such as the use of dummy cameras and the limited scope of time locks. Learn how, with experience, your role may evolve to include managing building access systems, ID badges, and the crucial aspect of building a relationship with law enforcement.

This session aims to provide answers to questions you've likely encountered countless times. Whether you're new to security or a seasoned officer, this program is tailored to meet your needs. For those just starting, gain invaluable insights into the intricacies of your role. Seasoned professionals will benefit from a timely review of current security practices. Don't miss this opportunity to enhance your expertise and ensure you're well-prepared for the challenges ahead. Join us for an engaging session that goes beyond the basics of security training!

12:00 PM – 1:00 PM

LUNCH

1:00 PM – 2:00 PM

OBSERVATION VS. PERCEPTION: IMPROVING YOUR ABILITY TO PICK UP ON SUSPICIOUS ACTIVITY

This is an awareness session to improve your observation skills. What you see is not always what your brain tells you, you see. You will get a better understanding of ways to improve your crime prevention efforts by absorbing and interpreting what's going on around you and of why differences in opinions and descriptions can occur from several observers after all have seen the same incident.

2:00 PM – 2:15 PM

AFTERNOON BREAK

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2:15 PM – 4:00PM

CONDUCTING A PHYSICAL SAFETY SECURITY REVIEW AND ASSESSMENT

This information-packed program will provide you with a recipe on how to conduct your annual security review. No longer can you just use a checklist to determine if your financial institution is safe. We will instruct you on how to think like a criminal to protect your assets, information, and people. Today, the criminal world attacks your institution via computer, account holders, and social engineering ploys. Your annual review should find or correct problems with physical security, robbery procedures, and staff training.

4:00PM

ADJOURNMENT

ABOUT THE PRESENTERS

BARRY THOMPSON, THOMPSON CONSULTING GROUP, LLC

Barry Thompson is a nationally-recognized speaker, consultant, and former banker, with nearly 40 years of service to the financial institution industry. Barry's financial services career spanned 22 years before he "retired" to establish Thompson Consulting Group, LLC, his consulting firm that assists financial institutions in competing more effectively by providing services specifically targeted to risk management and security.

During his career, he served as executive vice president, senior vice president, treasurer, compliance officer, and security officer. In these positions, he has worked in or managed operations, accounting, investments, mortgage processing, and special assignments and has worked with architects and contractors in remodeling and designing institution facilities.

Barry has investigated embezzlement cases, identity fraud cases, check kites, and almost all possible criminal incidents against financial institutions. As a security officer, Barry handled over 900 security cases. He has been involved with investigations and prosecutions on the federal, state, and local levels and has testified before grand juries, county courts, bankruptcy courts, family courts, and the New York State Supreme Court.

As a professional speaker, few can match his expertise when it comes to discussing the financial services industry. His programs are based on actual experiences that allow him to relate to any group of financial professionals, from the teller to the board of directors. He has made presentations on communications, organizational behavior and management, compliance, and security. He appears frequently before financial institutions and at industry conferences.

Barry is a contributor to Bankers Hotline and bankersonline.com, as well as other financial publications. Barry also lends his expertise as a banking "guru" for bankersonline.com, answering questions submitted by readers for the site. He has been interviewed by Newsweek, Computer World, and other national and regional publications. He has made presentations in Europe on internal fraud, Asia on bank security, and at the United Nations on identity theft.

To date, Barry has trained more than 50,000 financial professionals—and growing.

J. BRANCH WALTON, THOMPSON CONSULTING GROUP, LLC

Mr. Walton has more than 45 years of direct experience in federal law enforcement, private security and teaching/training/program development. He was a commissioned officer in the U S Marine Corps and a special agent with NCIS before retiring from the United States Secret Service (USSS) after a 21-

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year career. Among other assignments he served on President Nixon, former President Carter and President Reagan security details. He retired as the Special Agent in Charge of a field office.

After retirement, he became the director of security for Cummins Engine Company and later served as Chief of the Federal Law Enforcement Training Center's (FLETC) Management Institute, and on the criminal justice faculty at Indiana University at Bloomington, Indiana. He is past President of the National Association for Bank Security-Profit Protection, LLC, a company specializing in security and compliance training for the banking industry. He served briefly as Airport Manager of Operations Training at Fort Lauderdale-Hollywood -International Airport and as a Subject Matter Expert for the Miami, Florida Police Dept's Training Division.

Mr. Walton is a well-known speaker and author on workplace violence-the insider threat, executive protection, identity theft, school safety, special event planning, dealing with angry customers, threat assessments, security surveys, and other security topics. He is now a contract instructor for (1) the Department of Homeland Security in the fields of physical and operations security, and (2) Thompson Consulting Group providing security training for the community banking industry throughout the country. He has been interviewed by numerous local and national news agencies on security topics of current interest.

ABOUT THE COMPANY

THOMPSON CONSULTING GROUP, LLC

At Thompson Consulting Group, LLC, our mission is to assist financial institutions in competing more effectively by providing services and strategic alliances specifically targeted to risk management and security. Our primary objective is to provide education that changes people's work habits, perceptions, and abilities.

These services include, but are not limited to, full and half-day workshops, webinars, keynote addresses, conference breakout sessions, and onsite training. Topics we instruct on regularly include: internal fraud, robbery awareness, physical security, fraud, social engineering, and emerging trends. Our alliances allow us to offer additional programs on: penetration testing, computer forensics, account takeover analysis, and workplace violence.